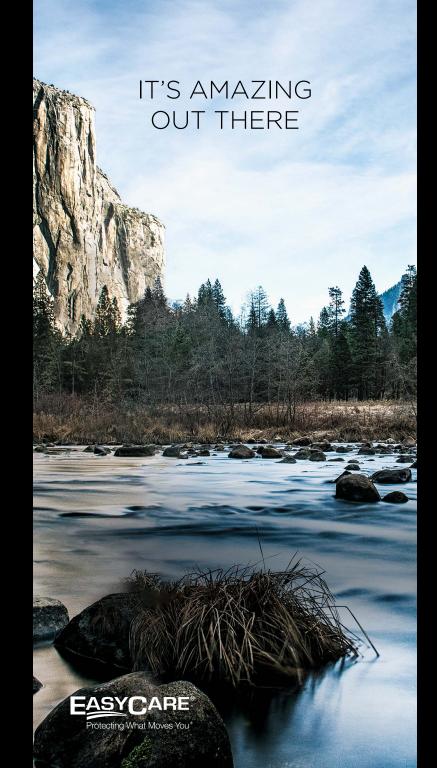
VSC VEHICLE SERVICE CONTRACTS



## Protect Your Dreams.

Your RV doesn't just get you from Point A to Point B. It serves as your haven for escape from everyday life. It turns your dreams into reality.

Unfortunately, the road less traveled isn't always the smoothest. Whether you own a motor home, travel trailer, fifth wheel or pop-up, the risk of a mechanical breakdown is always there-but so is EasyCare.

Live fearlessly. Let us worry about the rest.

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## EASYCARE GETS YOU THERE #RVnatives

## EasyCare's Benefits Ensure a Carefree Traveling Experience.

For Your Peace of Mind, We'll Go the Extra Mile:

#### Mechanical Breakdown Coverage

Outstanding coverage for your towable Recreational Vehicle or Motor Home, for components both inside the RV and under the hood. See back of brochure for coverage details.

#### Emergency Roadside Assistance (ERA)

ERA service 24 hours a day, 365 days a year, anywhere in the United States or Canada for battery jump start, flat tire change, fluid delivery and lockout assistance. \$500 maximum benefit per occurrence.\*

#### **RV** Technical Assistance Service

Basic troubleshooting and common operation support from a team of certified repair technicians to help with issues like power problems, various appliance issues and slide out room retraction.\*

#### Mobile Mechanic Service Call

Sign and Drive coverage up to \$125 per incident from a licensed repair technician for a covered repair.\*

### **Trip Interruption**

Food and lodging reimbursement of up to \$500 per occurrence, not to exceed \$100 per day, if you break down more than 100 miles from home.\*

#### **Concierge Service**

Full concierge services (where permitted) to help with driving directions, camp ground referral, traffic reports, hotel/restaurant reservations and much more to make your traveling experience as convenient as possible.\*

#### Towing & Winch-Out Service

Towing services are available for your covered RV, your tow vehicle in the act of towing your RV, and your passenger vehicle being towed by your RV. \$1,000 maximum benefit per occurrence.\*

Winch-out services are available for your covered RV when accessible from a public or private parking lot or paved road. \$1,000 maximum benefit per occurrence.\*

#### Road Hazard Tire Protection

Coverage for new motor homes and towables for flat tires caused by striking a road hazard, one of the most common occurrences for motor home owners.\*  $^{(1)}$ 

#### Rental Car Reimbursement

Substitute transportation is available for up to six (6) days and a maximum daily rate of \$50 if your motor home is in the shop for a covered repair.\*

#### EasyCare is the industry's only MotorTrend<sup>®</sup> Recommended Best Buy, and carries an A+ rating from the Better Business Bureau.

\* This piece is intended for marketing purposes only and is a summary of the benefits offered. Not all plans are available in all areas and coverage may vary by state. Ask your dealer representative for the actual contract for complete terms, conditions, exclusions and state-specific language. Purchase of this coverage is optional and is not required to qualify for financing. Remanufactured or used replacement parts may be used to provide services. (1) New motor homes and towables.







#### VSC VEHICLE SERVICE CONTRACTS

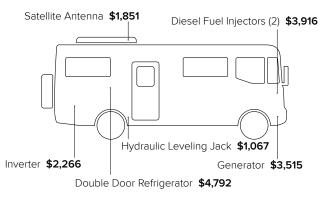


**EASYCARE GETS** 

Le	evels of Coverage	<b>TotalCare®</b> * Motor Home	Stated Component Motor Home	<b>TotalCare®*</b> Towable/Box	Stated Component Towable/Box
	Engine	•	•		
me	Transmission	•	•		
	Drive Axle/Tag Axle	•	•		
	Steering	•	•		
	Pneumatic Suspension	•	•		
ГHО	Suspension	•	•		
Motor Home	Air Conditioning	•	•		
~	Braking/Air-Hydraulic-ABS	•	•		
	Electrical	•	•		
	Electronic Ignition	•	•		
	Heating/Cooling	•	•		
	Fuel Delivery	•	•		
	Hot Water Heater	•	•	•	•
	Waste System	•	•	•	•
	Fresh Water System	•	•	•	•
	Air Conditioner (Roof/Central)	•	•	•	•
ne	Range and Oven	•	•	•	•
& Motor Home	L.P. Gas System	•	•	•	•
lotor	Heating System	•	•	•	•
	Refrigerator	•	•	•	•
/Box	Electrical	•	•	•	•
Towable/B	Suspension	•	•	•	•
Tow	Brakes	•	•	•	•
	Mechanical Awning Components	•	•	•	•
	Lift Crank System	•	•	•	•
	Taxes, Fluids and Freon on Repairs as Required	•	•	•	•
	Auxiliary Power Plant/Generator	•	•	•	•
Delu	ixe Appliance Coverage	•		•	
Slid	e Out Room Units	- <u> </u>		•	
Hydraulic/Electric Leveling Jacks		 •		•	

## Motor Home

#### CHASSIS COMMON REPAIRS



Repair costs are samples of actual covered repairs paid by EasyCare in 2015, using retail parts costs and include \$100 per hour for labor.

#### Engine

Cylinder head(s), cylinder block, cylinder sleeves/ liners. All internally-lubricated parts. Timing belt and tensioners, eccentric shaft; oil pump; oil pan; exhaust manifold(s); intake manifold, engine mounts and cushions; timing cover; valve covers; harmonic balancer; ring gear; flexplate; diesel engine vacuum pump; turbocharger, wastegate, oil cooler.

#### Transmission

Transmission case; torque converter and all internally-lubricated parts thereof; vacuum modulator; internal linkage; mounts; oil pan; cooler and cooler lines, transmission control pad, control module.

#### Drive Axle/Tag Axle

Differential housing; final drive housing; and all internally lubricated parts thereof; axle shafts, constant velocity joints; universal joints; drive shafts, hub bearings; center support bearing; bearings.

#### Steering

Gear housing and all internally-lubricated parts of the steering gear box; rack and pinion gear; power steering pump; main and intermediate steering column shafts and couplings; cooler; power cylinder; pitman arm; idler arm; tie rod and tie rod ends; drag link; control valve and cylinder.

#### **Pneumatic Suspension**

Compressor assembly; air dryer; solenoids; relays; height sensors; air-adjustable shock absorbers, air bags; wiring; controller.

#### Suspension

Strut bar and bushing; upper and lower control arms, shafts, and bushings; upper and lower ball joints; steering knuckles; wheel bearings; hub bearings, stabilizer shaft, linkage, and bushings; kingpin and bushing; spindle and spindle supports; coil and leaf springs.

#### Air Conditioning

Compressor; clutch and coil; condenser, evaporator; POA valve; accumulator; orifice tube; temperature control programmer; idler pulley and bearing; receiver-dryer; blower motor; high/ low/cutoff switches, and pressure cycling switch; expansion valve.

#### Braking/Air-Hydraulic-ABS

Master cylinder; power assist booster; wheel cylinders; combination valves; hydraulic lines and fittings; power brake cylinder; backing plates; springs, clips and actuators. Air brake compressor, tank, auto bleeder valve, diaphragm, treadle, disc caliper, compensating valve and slack adjusters; abs control unit, actuator and wheel speed sensors, parking brake assembly.

#### Electrical

Starter; alternator; voltage regulator; distributor; solenoids, relays; manually operated switches, wiper motors; gauges; window motors and regulators; window defrosters, mirror motors and controls; power antenna and motors; seat motors; power door lock actuators; cruise control transducer, servo and engagement switch; turn signal switch; dashboard clock; dual battery paralleling switch, back up alarm.

#### **Electronic Ignition**

Electronic ignition control module and all related sensors; electronic engine timing control unit and sensors, electronic spark detonation sensors and controller; coil(s).

#### Heating/Cooling

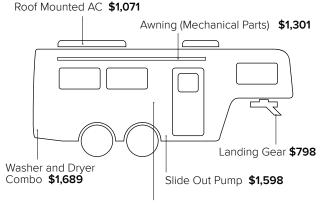
Water pump, including impeller shaft, bearings and bushings; radiator; heater core; thermostat; fan; fan clutch; fan motor and controller module; coolant recovery unit; fan shroud; electric block heater.

#### **Fuel Delivery**

Fuel pump; fuel pressure regulator, fuel tanks; metal fuel lines; fuel distributor; fuel injection pump; fuel heater; fuel injectors (excluding contamination); auxiliary tank switch; electronic fuel mixture control unit and sensors.

## Motor Home + Towable/Box

#### BOX COMMON REPAIRS



Domestic Brand Refrigerator **\$2,198** 

Repair costs are samples of actual covered repairs paid by EasyCare in 2015, using retail parts costs and include \$100 per hour for labor.

#### Hot Water Heater

Burner assembly; tank; thermostat; thermocouple; gas valve; electronic ignition assembly; PC board; fittings and connections; heating element, hydronic heating system.

#### Waste System

Toilet; holding tanks; gate valves and connections.

#### Fresh Water System

Water pump; compressor; water lines; fittings; faucets; water tank; fittings and connections, shower head.

#### Air Conditioner (Roof/Central)

Compressor; evaporator; relays; thermostat; condenser; condenser fan, accumulator, expansion valve, receiver dryer, blower motor; high/low cut off switch, pressure cycling switch, PC board.

#### Range and Oven

Microwave; PC board; ignition assembly; burner assembly; thermostat; thermocouple; burner valves; power hood fan motor(s).

#### L.P. Gas System

Regulators; valves; gauge; pigtails; L.P. lines; fittings and connections.

#### Heating System

Furnace; ignitor; burner assembly; thermocouple; gas valve; thermostat; blower motor; PC board; fittings and connections.

#### Refrigerator

Thermostat; thermocouple; cooling unit; burner assembly; ignitor, control panel; PC board.

#### Electrical

Ventilation fan(s), battery isolator, power step motor and control module, limit switch, converter/charger, inverter, power control panel.

#### Suspension

Leaf springs; torsion bar suspension; wheel bearings.

#### Brakes

Wheel cylinder; hydraulic or electric brake actuator; lines, fittings and connections.

#### **Mechanical Awning Components**

Mechanical only (excluding canvas or fabrics).

#### Lift Crank System

(Factory-installed electric or manual): Cables and pulleys, motor(s), switches; tongue jack; landing legs.

#### Taxes, Fluids and Freon

On repairs as required.

#### **Auxiliary Power Plant/Generator**

(Factory or Factory Authorized Only) All internallylubricated parts of the powerplant engine; starter; switches; regulator; generator assembly, power converter; inverter; cylinder head and block, seals and gaskets; PC board, fuel pump.

## Optional Covered Parts

(Included in TotalCare Coverage)

#### Deluxe Appliance Coverage

Dishwasher; in-sink disposal unit; stand-alone freezer; ice maker; trash compactor; central vacuum cleaner system; under-counter coffee maker; convection oven; washer/dryer motor, gearbox and heater unit; rear camera monitor system, VCR, television(s), tape deck(s), CD player(s), AM/FM radio, TV antenna, satellite dish motor and receiver, carbon monoxide detector, alarm sensors, controller and activation panel.

#### Hydraulic/Electric Leveling Jacks

Motor; pump/jack assembly, control unit, actuators and sensors, lines; fittings; and cylinders; motor, worm gear, tracks, limiting switches and wiring harness; fittings and connections.

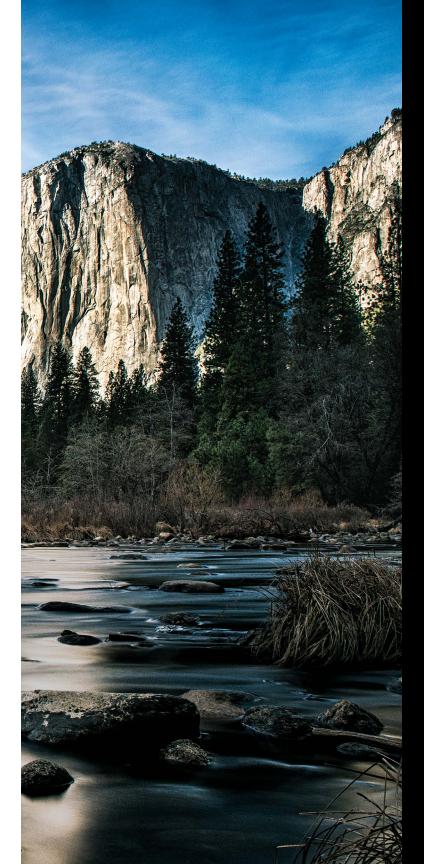
#### Slide Out Room Units

Pump assembly, control unit, actuators and sensors, lines; fittings; and cylinders; motor, worm gear, tracks, limiting switches and wiring harness; fittings and connections, slideout cables.

# What Is Not Covered with TotalCare\*

- Normal maintenance items and items and parts described in your vehicles maintenance manual.
- Non-factory installed equipment and components not installed at time of purchase.
- Squeaks, rattles, water leaks, or wind noise.
- Exterior metal, frame, glass, upholstery
- Cosmetic items like drapery, canvas, fabric, trim, etc
- Damaged or corroded rusted parts

<sup>\*</sup> TotalCare does offer consequential damage coverage. Please refer to your contract for specific language and coverage details.



## We Give Back To Our Community



EasyCare is a dedicated supporter of Tents for Troops, a nonprofit that works to provide camps and RV sites to active military and their families. Get more information at www.tentsfortroops.org.



Photo: austintrigg.com | @austin.trigg